

# E-Scripts

## A Pharmacist Perspective





Bloomington Hospital

**ORANGE  
COUNTY**

## Workflow IS Changing

- In transition - prescriptions come many ways
  - telephone
  - fax
  - e-script
  - paper
- Not allowed for scheduled meds

# E-Scripts Workflow

```

DOC / PHARM NEW SCRIPT From SureScripts
Arrived Thu 11 Feb @ 14:00 SPI 6989819316004
Patient [REDACTED], [REDACTED] ssdDoctor Ratliff, Wesley
Address 2213 Queens Way Address 550 Landmark Avenue
City Bloomington, IN City Bloomington, IN
Born 09 Nov 46 Female Phone 8123556900
  
```

```

NEW SCRIPT From SureScripts
Doctor Identification/Selection
NEWRX Doctor OnFile Doctor Code RATW
ssd Doctor Ratliff, Wesley fsi Name RATLIFF, WESLEY
Address 550 Landmark Avenue Address 550 S LANDMARK AVE
City Bloomington, IN City BLOOMINGTON, IN
Phone 8123556900 Phone 812-331-3400
DEA/SPI C000010010001 DEA/SPI 6989819316004
Location Internal Medicine Associates
Is This the Correct DOCTOR? (Y,N) _
  
```



Bloomington Hospital

**ORANGE  
COUNTY**

# Error Reduction

- Increased accuracy in prescribing
- Reduced errors by eliminating illegible handwriting
- Reduced number of unclear faxes

## Challenges

- Requires work with System Vendor
- System incompatibilities
  - Long Drug Names
- System design flaws
- Technical issues
  - Some come fax - some electronically
  - Delays in transmission
    - Prescription may be filled and picked up then another prescription comes over after patient is gone

```
Ref Rx # 609906037
Quantity 30
NDC 00245024311
Drug See Long Drug Name
Refills 2
```

## Conclusions

Benefit of full adoption of E-scripts

- Increased accuracy of information exchange between physician and pharmacy
- Fewer callbacks to physicians
- Improved pharmacy productivity
- Enhanced patient safety